Apply for the Exam

Are you ready to apply for the Certified in Care Coordination and Transition Management (CCCTM™) certification exam? If you are still in the planning stages, you may benefit from our Steps to Certification.

CCCTM Eligibility Criteria

Make sure you have met all three eligibility first to apply. (Early applications are not accepted.)

- RN with a current, unencumbered license in the United States or territories
- AND practiced 2 years as an RN in a care coordination and transition management (CCTM) role
- AND have 2,000 hours of CCTM practice within the last 3 years as an RN

Read full eligibility and determine if you are eligible.

FailSafe Applicants

Candidates of facilities who participate in the MSNCB FailSafe Certification Program™ will enter their unique facility code instead of credit card information on the payment page of the application. If you are having difficulty entering your FailSafe code, contact us for assistance.

Member Discounts for CCCTM Exam

Members of the Academy of Medical-Surgical Nurses (AMSN; amsn.org) and/or the American Academy of Ambulatory Care Nursing (AAACN; aaacn.org) receive a discounted application fee. Consider joining before applying. (Membership must be current through the exam month to be eligible for application discount.)

Application Checklist

Before beginning your application for the exam, make sure you have:
• Met all the eligibility criteria (early applications not accepted)
• Last 4 digits of your Social Security Number (SSN)
• RN license number, original license issue date, and current license expiration date
• Supervisor’s name and contact information (phone or e-mail)
• Credit card information or facility’s FailSafe code. Codes begin with “fs” and are case-sensitive.


Apply for the CCCTM Exam Online
You may receive your ATT same day and up to 3 days after submitting your application. It will be sent by email or MSNCB will contact you if more information regarding your application is needed. If you do not receive your ATT within 1 week, contact MSNCB at certification@msncb.org [10].

CCCTM Exam Guide
This guide [11] includes information about the exam, the application and exam scheduling process, and how to access valuable study resources.

Retaking the CCCTM Exam
Learn more about retaking the exam [12].

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